



REPORT of MONITORING OFFICER

**to
JOINT STANDARDS COMMITTEE
22 FEBRUARY 2018**

UPDATE ON COMPLAINTS INFORMALLY RESOLVED UNDER STAGE 1 OF THE COMPLAINTS PROCEDURE

1. PURPOSE OF THE REPORT

- 1.1 To update the Committee on complaints informally resolved received since the last Committee.

2. RECOMMENDATIONS

To note the information on one complaint that was dealt with under stage 1 of the complaints procedure.

3. SUMMARY OF KEY ISSUES

- 3.1 On 6 October 2017 a resident in the parish of Mayland complained that two parish Councillors firstly predetermined a consultation response in relation to a planning application and secondly made inappropriate comments in a Council meeting about certain activities being of a criminal nature.
- 3.2 The predetermination complaint was not valid and so was not taken any further under stage 1 of the complaints procedure. The second complaint was resolved by the 2 councillors accepting that there could have been some misunderstanding about their comments. They apologised at a Council meeting for any misunderstanding that they may have caused.

4. CONCLUSION

- 4.1 In my opinion this was a satisfactory resolution to a possible misunderstanding.

5. IMPACT ON CORPORATE GOALS

- 5.1 None

6. IMPLICATIONS

- (i) **Impact on Customers** – None.
- (ii) **Impact on Equalities** – None.
- (iii) **Impact on Risk** – None.
- (iv) **Impact on Resources (financial)** – None.
- (v) **Impact on Resources (human)** – None.
- (vi) **Impact on the Environment** – None.

Background Papers: None

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